**Ashbury Village Shop**

There are currently around 150 items available online with more being added. You can shop online at:

[ashburyshop.co.uk/online-store](https://ashburyshop.co.uk/online-store)

The shop now delivers on Tuesdays, Thursdays and Saturdays. Cut-off time for orders is 12 noon on the day of delivery:

[ashburyshop.co.uk/delivery-info](https://ashburyshop.co.uk/delivery-info)

Please make use of this online store if you can. For those who are not able to use the internet, the shop can still be contacted by phone. Leave a message and they will get back to you:

01793 710 068

**COVID-19 scams (Thames Valley Police)**

Door scams

We are aware of people knocking on the doors of elderly and vulnerable people offering shopping or other services, and then taking money without providing what they have offered.

* Only accept help from people you are familiar with or who can prove who they are.
* DO NOT hand over a bank card or large sums of cash to anyone on your doorstep.
* Look out for your neighbours and family members who may not have access to social media to receive this information.

Scam messages

Online scams offering fake services are being reported nationally.

* Don’t click on the links or attachments in suspicious emails.
* Never respond to unsolicited messages and calls that ask for your personal or financial details.

Shopping online

If you’re making a purchase from a company or person you don’t know and trust

* Carry out some research first, and ask a friend or family member for advice before completing the purchase.
* Use a credit card if you have one, as most major credit card providers insure online purchases.

For more information on how to shop online safely, please visit:

[actionfraud.police.uk/shoponlinesafely](http://www.actionfraud.police.uk/shoponlinesafely)

Coronavirus Testing Kits

Some people may be trying to sell fake coronavirus tests. The public are not being offered COVID-19 tests to purchase and no companies have been deployed to carry out checks in homes or businesses. Any offer of these services will be a scam.

If you have been a victim of fraud or cyber-crime, report it to Action Fraud online or by phone:

0300 123 204

**Supporting the Vulnerable**

If you have been shopping for neighbours or family members who are vulnerable, elderly or self-isolating, please continue to do so.  You are allowed to leave your home to provide care or help to vulnerable person.

* Follow the usual guidance about washing your hands and keeping a safe distance from others.
* Where possible, leave the shopping on the doorstep rather than handing it to them directly.

**Support for Shops and Businesses that have closed**

If you are a business or shop that has been forced to shut there is helpful information available from the Economic Development Team of the South Oxfordshire and Vale of White Horse District Council on this website:

[svbs.co.uk/coronavirus-guidance-and-support/](http://www.svbs.co.uk/coronavirus-guidance-and-support/)

This information is kept up to date each time the government provides more details about the help available.

**£500 million Hardship Fund**

The £500million hardship fund supports people who are struggling to pay bills as a result of the Coronavirus pandemic.

* Everyone who receives Council Tax Reduction will be guaranteed an award up to £150 off their council tax for 2020/21, in addition to any support they already receive.
* If someone’s bill is less than £150 this means that they will pay no council tax during the coming year unless their circumstances change.
* As soon as everything is in place the District Council will contact those who qualify.